

SCHEDULING PROCESS

Request for scheduling received by one of the following: Injured worker, Adjuster, Nurse Case Manager, Employer or physician

OCM Staff obtains all patient, employer, insurance and procedure information

OCM validates authorization of procedure

OCM conducts 3-way conference call with the patient and provider to schedule the patient

Authorization is faxed to provider

Appointment notification is sent to patient, Adjuster, NCM and/or referring physician

